



Bristol Safeguarding Adults Board (BSAB)

Strategic Plan

The Board

The Local Safeguarding Adults Board for Bristol is established by Bristol City Council in accordance with the provisions of The Care Act 2014 sections 42 – 46 and will be known as the Bristol Safeguarding Adult Board (BSAB).

BSAB is accountable to its member agencies, which in turn are jointly responsible for the BSAB's policies, procedures and actions.

The Board's main objective is to improve local safeguarding arrangements and ensure partners act to help and protect adults at risk of experiencing, or at risk of neglect and/or abuse. The BSAB is a multi-agency strategic Board that will coordinate the strategic development of Adult Safeguarding across Bristol and ensure the effectiveness of the work undertaken by partner agencies in the area.

The overarching objective of Safeguarding Adults is to enable adults to live a life free from abuse or neglect. This cannot be achieved by any single agency. Every organisation and person who comes into contact with adults at risk has a responsibility and a role to play to help keep adults safe.

The BSAB has a role in coordinating and ensuring the effectiveness of work being undertaken by individuals and organisations in relation to safeguarding and promoting the welfare of adults, however, it is not accountable for their operational work. In accordance with the Care Act 2014 all partner organisations will be required to have in place a Designated Adult Safeguarding Manager who will be required to provide information to the Board.

Strategies for the prevention of abuse and neglect are a core responsibility of a SAB. BSAB plays a key role in the prevention of abuse of Adults at Risk. This includes:

- Robust mechanisms: ensuring that there are robust mechanisms, processes and outcomes to prevent abuse;
- Promoting awareness: promoting public, service user, family, advocate and carer awareness of Safeguarding Adults Concerns and what to do if they are concerned, implementation of the Prevention and Early Intervention Strategy by all partners;
- Training: ensuring that all health and social care and other appropriate staff and volunteers are receiving awareness training, and that this is updated regularly;
- Partnership: linking closely with health, police, domestic violence, child protection services and the community safety partnership, working collaboratively to prevent abuse and neglect
- Data monitoring: intelligent monitoring of Safeguarding Adults Concerns data, and setting up short life groups with partners to ensure essential information is routinely recorded for analysis ;
- Data analysis: analysing data – routinely and regularly – to identify trends and themes relating to Safeguarding Adults concerns;
- Continuous improvement: feeding back good and poor practice to promote continuous improvement, commissioning Safeguarding Adults Reviews and case reviews when this is necessary to learn lessons, improve practice and enhance interagency working;
- Developing an overview of how Safeguarding is taking place in Bristol and how this work ties in with, for example, Health and Wellbeing, Community Safety Partnership's and CQC's safeguarding approach and practice.

BSAB will cultivate a positive means of addressing issues of self-neglect where strategic discussions can take place on dealing with what are often complex and challenging situations for practitioners and managers as well as the wider community.

BSAB will develop and actively promote a culture that ensures its members, partners and the local community collaborate and work together. The BSAB recognises the values and principles contained in 'Making Safeguarding Personal', which places people's experience and desired outcomes at the centre of all adult safeguarding and therefore at the core of all BSAB activity.

Statutory guidance states that a SAB may do anything which appears to it to be necessary or desirable for the purpose of achieving its objective.¹

Safeguarding Duties

The Care Act 2014 states, Safeguarding duties apply to an adult who:

- has needs for care and support (whether or not the local authority is meeting any of those needs) and;
- is experiencing, or at risk of, abuse or neglect; and
- as a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

Principles

In dispensing with its duties, the BSAB also has a key role in promoting the wider agenda so that safeguarding is a responsibility for everyone. This means as well as having oversight of timely and effective responses to concerns of abuse, the BSAB aims to achieve its objective to promote an environment where abuse is prevented. In achieving this, the following 6 key safeguarding principles must be followed and underpin the ways in which professionals and other staff work with adults; and use them to examine and improve local arrangements:

- **Empowerment** – Presumption of person led decisions and informed consent. People feeling safe and in control, being more able to share concerns and manage risk of harm either to themselves or others.

¹ Care and Support Statutory Guidance Issues under the Care Act 2014 Department of Health

- **Prevention** – It is better to take action before harm occurs. Working on the basis that it is better to take action before harm happens.
- **Protection** – Support and representation for those in greatest need. Support and help for those adults who are vulnerable and most at risk of harm.
- **Proportionality** – Proportionate and least intrusive response appropriate to the risk presented. Responding in line with the risks and the minimum necessary to protect from harm or manage risks.
- **Partnership** – Local solutions through services working with their communities. Working together in response to local needs and expectations.
- **Accountability** – Accountability and transparency in delivering safeguarding. Focusing on outcomes for people and communities and being open about their delivery.

Bristol Safeguarding Adults Board (BSAB) Strategic Priorities 2015 – 2016

The Bristol Adults Safeguarding Board (BASB) **has three core duties**²:

1. It **must** publish a strategic plan for each financial year that sets out how it will meet the main objectives and what the members will do to achieve this. The plan will be developed with local community involvement, and the Board must consult Healthwatch Bristol. The plan should be evidence based and make use of all available evidence and intelligence from partners to form and develop its plan;
2. It **must** publish an annual report detailing what the Board has done during the year to achieve its main objectives and implement the strategic plan;

² Care Act Briefing November 2014 The College of Social Work, The National Skills Academy, Skills for care

3. It **must** conduct any Safeguarding Adults Reviews (SAR's) in accordance with Section 22 of the Care Act.

Key to the success of safeguarding adults in Bristol is collaboration and co-operation between Board partners in order to:

- work consistently across agencies to:
 - i. create a framework of inter-agency arrangements
 - ii. develop preventative strategies
 - iii. hold partners to account and evidence how this has occurred
 - iv. Board having effective peer review and self audit mechanisms
 - v. promote multi-agency training, specialist training with other strategic partnerships
- increase our understanding of prevalence of abuse and neglect in Bristol so we learn and continually improve safeguarding strategies and practice by:
 - vi. sharing, analysing and interrogating data
 - vii. effective monitoring and reporting mechanism
 - viii. monitor and review the impact of policy and training
 - ix. conduct SAR's in accordance with Section 22 of the Act and learn from their outcomes
- involve and take account of adults who have needs for care and support, their families, advocates and carer representatives in the delivery of safeguarding - 'no decision about me without me' - and in the development of the Board's Strategic Plan.

Reporting back to Bristol Communities

This Strategic Plan is the work of the Board and the Annual Report will comment on its progress. Over the coming year BSAB will be working with the various communities / stakeholders in Bristol to review our strategic priorities for future years.

Bristol Safeguarding Adults Board Strategic Priorities

The Board's overarching strategic priorities are aligned to the six principles of safeguarding - empowerment, prevention, proportionality, protection, partnership and accountability.

PRIORITY 1 - EMPOWERMENT	OUTCOMES
<p>Presumption of person led decisions and informed consent.</p> <p>People feeling safe and in control, being more able to share concerns and manage risk of harm either to themselves or others</p> <p><i>'I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens.'</i></p> <p><i>"I get help and support to report abuse. I get help to take part in the safeguarding process to the extent to which I want and to which I am able"</i></p>	<p>Adults at risk are involved and empowered to control the Safeguarding Adults process for themselves</p> <p>Advocacy support service will be made available to all adults at risk and / or their appointed person</p> <p>We will learn from the outcomes of individual cases to improve our procedures through:</p> <ul style="list-style-type: none"> ● Regular reviews ● Asking individuals their opinion of the process and service ● BSAB will receive analysed data on a quarterly basis in relation to person led decisions and informed consent.
PRIORITY 2 - PREVENTION	OUTCOMES
<p>It is better to take action before harm occurs</p> <p><i>"I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help."</i></p>	<p>Board's Prevention and Early Intervention Strategy is implemented by all Partners</p> <p>Board has an effective communications strategy to raise awareness of abuse with service users, professionals, public and professionals</p> <p>Partners commissioning processes have safeguarding embedded throughout</p> <p>Partners contract monitoring has safeguarding central to its process</p>

	<p>Service user's feedback about services via Healthwatch informs commissioning, contracting, monitoring and safeguarding</p> <p>Strong links with community safety partnerships and initiatives.</p>
PRIORITY 3 - PROPORTIONALITY	OUTCOMES
<p>Proportionate and least intrusive response appropriate to the risk presented</p> <p><i>"I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed."</i></p>	<p>Increase in % of service users reporting satisfaction of their experience of the safeguarding process</p>
PRIORITY 4 - PROTECTION	OUTCOMES
<p>Support, representation and help for those in greatest need and who are vulnerable and at risk of harm</p> <p><i>"I get help and support to report abuse. I get help to take part in the safeguarding process to the extent to which I want and to which I am able"</i></p>	<p>Bristol's Safeguarding practices are professional, appropriate and focussed on individual need</p> <p>Adults at risk are supported to be involved at the earliest possible point in the safeguarding process</p> <p>Professionals involved in the safeguarding process are trained and supported</p> <p>All Partners work together to develop and implement a clear communications strategy to raise awareness of abuse and how to report concerns with service users, professionals, public and professionals</p>

PRIORITY 5 - PARTNERSHIP & ENGAGEMENT	OUTCOMES
<p>Local solutions through services working with their communities.</p> <p>Bristol communities have a part to play in preventing, detecting and reporting neglect and abuse</p> <p><i>“I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together to get the best result for me.”</i></p>	<p>Local safeguarding arrangements are effective and deliver what people want</p> <p>Service user involvement in all our work and wider communication with our community</p> <p>All Partners work together to develop and implement a clear communications & engagement strategy to raise awareness of abuse with service users, professionals, public and professionals</p> <p>Adults at risk are involved with and informed of the work of the Safeguarding Adults Board</p> <p>Data and information sharing protocols are agreed</p> <p>Monitoring and evaluation of partner safeguarding activities demonstrates quality service and effective partnership working</p> <p>Board policies and procedures are influenced and informed by service users their families, and advocates,</p> <p>The roles of the BSAB are widely known in the community</p>
PRIORITY 6 - ACCOUNTABILITY	OUTCOMES
<p>Accountability and transparency in delivering services</p> <p>Bristol Safeguarding Adults Board is</p>	<p>Local safeguarding arrangements and partners act to help and protect adults in Bristol</p>

collaborative, accountable and learning

“I understand the role of everyone involved in my life.”

Local safeguarding arrangements are effective and deliver what people want

The Strategic Plan is agreed and widely consulted on

The annual survey of stakeholders shows high satisfaction with safeguarding arrangements

The Annual Report demonstrates that the Board is responsive, learning and promotes examples of good practice

Bristol Safeguarding Adults Board Priorities for 2015-16

Priorities 2015 - 2016	Outcomes	Measure of success	Activity	Leads	Safeguarding Principles
Safeguarding Adults Board that is collaborative, accountable and learning	Local safeguarding arrangements and partners act to help and protect vulnerable adults in Bristol	<p>2015-16 Annual report reports that the BSAB:</p> <ul style="list-style-type: none"> • is adequately resourced • all partners are actively engaged • partnership working is effective and equal • the Board implements lessons learned from SARs • the Board has effective partner challenge procedures 	<p>Review Board specifically:</p> <ul style="list-style-type: none"> • Structure • Infrastructure • Accountability routes across all partners • Resource requirements & agree resource allocation • Risk management procedures in place • Strategic Partnership links <p>Partnership assessment tool utilised to aid development of partnership working within the Board</p> <p>Annual peer review</p> <p>Strong links with Bristol Safer Partnership, Bristol Health & Wellbeing Board</p>	<p>Chair Executive All Partners</p>	Partnership

Priorities 2015 - 2016	Outcomes	Measure of success	Activity	Leads	Safeguarding Principles
	<p>Local safeguarding arrangements are effective and deliver what people want</p>	<p>Increase in % of service users reporting satisfaction of their experience of the safeguarding process;</p> <p>Board and individual partners respond to identified weaknesses in the process</p> <p>Service user feedback form completed for each safeguarding intervention; collated and analysed reports presented to quarterly Board meetings</p> <p>Board challenge of partner practices results in changes in practice</p> <p>Board responds to performance and intelligence reports</p> <p>Data and information sharing protocols agreed</p>	<p>Develop a Quality Assurance Framework - monitoring performance; quality assurance and making a difference.</p> <p>Put in place resources and partnership working to:</p> <ul style="list-style-type: none"> • collate data - both qualitative and quantitative • analyse and report on performance • implement and learn from Safeguarding Adults Reviews (SAR's) 	<p>Performance & Intelligence Sub Group Executive</p> <p>Safeguarding Adults Review Sub Group Board</p>	<p>Empowerment Accountability Protection Proportionality</p>

Priorities 2015 - 2016	Outcomes	Measure of success	Activity	Leads	Safeguarding Principles
Service user involvement in all BSAB work and communication with wider community	Board policies and procedures are influenced and informed by service users their families, and advocates, The roles of the Board are widely known in the community	Service user forum is involved in the work of Safeguarding Adults Board Annual strategic plan 2015/16 consulted on Annual strategic plan 2016/17 developed with involvement from providers, third sector and service users	Develop & implement a Communications and Engagement strategy focussing on: <ul style="list-style-type: none"> Engaging service users Engaging service providers Communicating to the wider community what abuse is, how to report it and where to get support 	Communications & Engagement Sub Group Board Executive	Empowerment Prevention Protection Proportionality
Improved effectiveness in safeguarding practice	Bristol's Safeguarding practices are professional, appropriate, proportional and focussed on individual need	Board policies are in line with the requirement of the Care Act and reviewed annually Multi agency safeguarding training programmes are in place and all partner staff are trained to the required level Outcomes are recorded and fed back to improve safeguarding process	Partnership focus on ensuring policies and practices are informed by the Care Act specifically: <ul style="list-style-type: none"> Making Safeguarding Personal Thresholds Self-neglect Mental Capacity Act Information sharing (MASH) Access to advocacy 	Learning & Development Sub Group	Prevention Protection Accountability Proportionality

Priorities 2015 - 2016	Outcomes	Measure of success	Activity	Leads	Safeguarding Principles
		<p>Training is accessible to all staff working with adults at risk in the provider sectors</p> <p>Impact assessment of training demonstrates change / improvement of practice; where this is not so training is reviewed and developed</p>	<p>Promote and support multi agency training; ensuring that professionals involved in the safeguarding process are trained according to Board agreed requirements</p> <p>Impact assessment completed by all trainees within 6 months of attending safeguarding training</p> <p>BSAB explore innovations in safeguarding practice</p>	<p>Performance & Intelligence Sub Group</p>	

Priorities 2015 - 2016	Outcomes	Measure of success	Activity	Leads	Safeguarding Principles
Promote access, involvement and experience of users including those from BME groups	<p>Person centred and outcome focussed safeguarding experience for adults</p> <p>Adults are consulted fully regarding their views, wishes, feelings and beliefs in deciding on any action</p>	People who have experienced harm are empowered and feel their outcomes are improved	<p>Promote the key messages of Making Safeguarding Personal across the partnership</p> <p>Monitor the uptake of appropriate use of advocacy to support an adult at risk</p>	Chair Executive All Partners	Empowerment Prevention Protection Accountability Proportionality Partnership
Promote and oversee a partnership approach to the prevention of abuse and neglect	High priority is given to prevention and early intervention	People at risk are identified at an early stage and offered appropriate advice and support to reduce vulnerability and risk of harm	<p>Implementation of the Prevention and Early Intervention Strategy by all partners</p> <p>People and organisations working together to prevent and stop both the risks and experience of abuse or neglect.</p>	<p>Communications & Engagement Sub Group</p> <p>Board Executive</p>	Empowerment Prevention Protection Proportionality Partnership Accountability

Priorities 2015 - 2016	Outcomes	Measure of success	Activity	Leads	Safeguarding Principles